User Manual

CYPRUS

Core Pentium & Core i-Series





For further assistance, contact us:

Tel: 909-468-9757 option 2Web: www.pioneerpos.comEmail: support@pioneerpos.comDrivers: http://www.pioneerposftp.com

Important Note

This manual is **ONLY** intended for Cyprus system with Part Number below:

QCxxxxxxxxx	
SCxxxxxxxxx	
UCxxxxxxxxx	
WCxxxxxxxxx	

Disclaimer

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Target Audience

This Manual is written for technically qualified personnel. It is not intended for general audiences.

Warranty Exclusions

The warranty will NOT apply to damages caused by: Unauthorized modification or abuse. Improper or inadequate maintenance by customer.

Conventions

The following conventions are used in this manual:

[Warning]

A WARNING message indicates a potential for personal injury or death.

[Caution]

A CAUTION message indicates potential damage to hardware or loss of data

[Note]

A NOTE contains additional important information to help you in servicing the system.

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Introduction

PioneerPOS CYPRUS terminal is an AIO touch screen computer system that is perfect fit for space-constrained applications such as restaurant, hospitality, information service, medical, and the likes. PioneerPOS manufactures All-in-One touch screen systems with built-in PC, as well as touch monitor with different sizes.

About this guide

This manual is intended to be use as a reference for field service as well as workshop repair. It is prepared to our best to represent the current version of our production. In our effort to continuously our product, there may be changes that are not represented in this manual. Please contact us directly if further assistance is required.

Please have the Serial Number and Part Number Ready before contacting our support line so they can assist you efficiently.

System specification

Display	15" LED-backlit LCD, 1024 x 768 (optimal resolution)
Touch Screen Option	Resistive, PCAP Multitouch
Processor	Intel 4th Generation (Haswell) Core Pentium / i3 / i5 / i7
Memory	up to 8GB (depending on processor type)
Storage	SATA, 2.5" Hard Drive, Solid-state Disk
Operating System	Windows 7, Pos Ready 7, Windows 8.1 Industry Pro, Windows 8.1 Industry Pro for
	Retail, Linux
Network/Ethernet	10/100/1000 BaseT
Wi-Fi (wireless)	RF 802.11 a/g/n (optional)
Serial Port	4
USB Port	2 x USB 2.0, 3 x USB 3.0
PoweredUSB, +12 volts	1
PoweredUSB, +24 volts	1
Parallel Port	Optional
Cash Drawer Port	1 (can be connected to 2 cash drawers with adapter cable)
Speakers	2 Watts, Stereo (optional)
Mounting Options	Desktop Base (power supply adapter built-in)
	V-base
	Wall mount
	VESA 100 mount (built-in)
Security Lock	Bolted, or Kensington MicroSaver
Bezel Color	Standard: Silver
	Option: Black
Operating Temperature	0C to 40C
Operating Humidity	20% to 80%
Power Supply	External, 150W, AC 100-240V
Agency Approvals	FCC A, CE, CCC
Integrated Add-ons	Magnetic stripe or Barcode slot reader
(optional)	Fingerprint /Biometric reader (DigitalPersona)
	Rear customer display or 10" LCD
	Barcode scanner/Imager
	Proximity RFID reader
	Privacy Filter

Section A: Getting started

Chapter 1: Terminal overview, communication ports, and peripherals

1.1 Identifying controls and ports





1.3 Optional peripherals

Magnetic strip reader Part number: 4GB-U39



Second display monitor (10-inch) Part number: 1H000002A1 4G-B1-DS457DLU1 (Driver's license parsing) 4G-B1-DS457SRU1 (Short range)



Customer Display (2x20 VFD Line display) Part number: 46B-RCRJ-XXX (XXX: Emulation type, call support for part number)



Biometric (fingerprint) reader Part number: 49-FP-URU4S-U2



2D Imager (Barcode scanner) Part number:



Wall-mounting Plate Part number: 1GB-WALL01



Chapter 2: Setting Up Terminal

2.1 Standard base model



1. Lift up base back cover.



2. Route cables of peripherals through opening.



3. Till monitor head backward.



4. Push down IO cover to access IO ports.



5. Route cables to the front and connects them to respective ports. And close lid when done.



6. Toggle power switch to turn on terminal.

2.2 V-base model



1. Sit terminal on a flat surface.



2. Tilt monitor head backward.



3. Push down IO cover to access IO ports.



4. Connect power to IO port. Connect other cables as needed.



5. Organize cables using cable tube included in the package.



6. Toggle power switch to turn on terminal.

2.3 Connecting network

The LAN network port is located on the I/O Panel. Cyprus also comes with optional build-in wireless card.

Section B: Using Touchscreen Terminal

Chapter 3: Touch screen calibration (if needed)

[NOTE]

Following instructions are only applicable to RESISTIVE type touch panel. PCAT (projective capacitive) type touch panel will NOT require calibration in either Windows 7 or Windows 8.1 operating environment.

3.1 Calibration on Windows 7 or POS Ready 7

Cyprus's Touch Screen can be operated with finger or soft stylus. If you have re-installed the driver software, you need to open TouchKit to re-calibrate the touch screen:

- 1. Go to Start -> All Programs -> eGalaxTouch -> Configure Utility.
- 2. Click on "Tools" when you need to calibrate.

General Setting Tools Displation	Edge Compensation	Hardware	About
USB Controller Monitor Mapping Add Remove	nstalled Touchscreen Co	ontrollers	Displa
Monitor Mapping Add Remove	USB	_/	
Monitor Mapping Add Remove	USB Controller		
Monitor Mapping Add Remove			
Monitor Mapping Add Remove			
Monitor Mapping Add Remove			
	Monitor Mapping	Add	Remove

3. Perform 4 point calibration when you see the calibration screen. Use a touch screen stylus pen or your finger to touch each point for about 1-2 seconds until you hear a "beep" sound.



3.2 Calibration on Windows Pro 8.1 or Windows Embedded Industry Pro 8.1 or Windows Embedded Industry Pro Retail 8.1

- 1. On desktop top, hit the Windows Icon **eit** eit
- either on keyboard or lower left corner.
- 2. Type out "Tablet PC Settings"
- 3. Click on the Icon for Tablet PC Settings



4. Here you will be given the option to run calibration:

Configure	your pen and touch
displays.	Setup
Display opt	ions
Display:	1. 1024x768_24b 🗸
Details:	Single Touch Support
(Calibrate 🛞 Reset
Choose the	Calibrate SREET
Choose the Go to Orien	Calibrate Specific Reset
Choose the Go to Orien	Calibrate See Reset





Chapter 4: Network

4.1 Wired network

Standard Cyprus comes with on-board Intel Network controller. For regular network usage, you just need to plug in the network cable and it should work. In case you need to check your network setting, you can follow the instruction below:

- 1. Start -> Control Panel -> System
- 2. Under "Hardware Tab", select "Device Manager"
- 3. Expand "Network adapters" selection.

Ele Actor Yew Help	
■ Pro50-0457522F0 ● ● ● ● ● ● ● ● ● ■ ● ■ </th <th></th>	
Bergen Montors Bergen Montors Bergen Montors Bergen Montors Protessors Protessors Sondy Avea and game controllers	

4. In "Intel 82567M Gigabit Network Connection Properties", you can check items such as: MAC Address, IP Address, Link Status.



5. To perform Network Test and Diagnostic under the table "Link Speed". Then, click on "Diagnostics".



4.2 Wireless network

4.2.1 For system installed with Intel MiniPCI/MiniPCI-E wireless card

- 1. Go to Start -> Program -> Intel PROset Wireless.
- 2. Click on "Intel PROset Wireless" to setup wireless utility.

🕄 Intel® PROSet/Wireless WiFi Connection Utility	
Eile Iools Advanced Profiles Help	
WiFi networks found. Select one and click Connect.	P
- WFI Networks [2]	-
Connect Properties Refresh	
Profiles button. WiFi On Hardware radio switch: Help? Close ON Help?	

Chapter 5: Serial port (RS232, COM ports)

5.1 Serial port location and pin assignment

Cyprus comes with four RS232 Serial port on I/O Panel. The serial ports are using 8-Pin RJ45 connector.

Picture: Serial Port (RS232) Location highlighted in RED rectangular box.



		78
PIN	Serial Port Signal	Description
1	DCD	Data Carrier detect
2	RX	Receive data
3	ТХ	Transmit data
4	DTR	Data Terminal
		Ready
5	GND	Signal Ground
6	DSR	Data Set Ready
7	RTS	Request to send
8	CTS	Clear to send

Table: Pin Assignment for RS232 Serial Port

5.2 Using RJ45 to DB9 adapter with serial port/COM port

If you are using devices with DB9 Connector, you can use RJ45 to DB9 adapter. Please see picture below: *Picture: RJ45 Male to DB9 Male adapter (P/N: 30-326F)*



Table: Pin assignment for RJ45 Male to DB9 Male adapter (P/N: 30-326F)

RJ45 Male	DB 9 Male
Pin 1	Pin 1 (Data carrier detect)
Pin 2	Pin 2 (Receive data)
Pin 3	Pin 3 (Transmit data)
Pin 4	Pin 4 (Data Terminal Ready)
Pin 5	Pin 5 (Signal ground)
Pin 6	Pin 6 (Data set ready)
Pin 7	Pin 7 (Request to send)
Pin 8	Pin 8 (Clear to send)
Pin 9	

5.3 Power supplied by serial port/COM port

By default, COM Port 2 does not supply power. It can be set to supply +5V or +12V power by modifying jumper setting on Jumper COM2_DCD and COM2_RI on the System Board. Please see table below for setting of these two jumpers. Power will be available on Pin 1.

[Warning] If COM Port 2 is set with power, users shall not plug in other devices to that port. Failure to do so may result in damages on connected devices.

COM2_DCD: COM2 DCD Jump setting

Connector: HEADER 2X3P G/F 2.0MM BLK S/T Jumper: MINI JUMPER 2P.2.0MM.F.SMT

Jumper.	mint JOMI EK 21,2	2.0101101,1,1
1-2	12V	
3-4	5V	
5-6	DCD	(default)

COM2_ RI: COM2 RI Jump setting

Connector: HEADER 2X4P S/T,2.0mm,DIP Jumper: MINI JUMPER 2P,2.0MM,F,SMT

1-2	12V	
3-4	5V	
5-6	RI2#	
7-8	GND	(default)



[Note] Call PioneerPOS tech support at 909-468-9757 or email support@pioneerpos.com for detail info on how to make changes.

Section C: Using Accessories

Chapter 6: Using Customer Display/Rear Display

(optional, part number: 46B-RCRJ-XXX)

Unless specified, standard Rear Display/Customer Display shipped from PioneerPOS is set to AEDEX protocol by default.

6.1 Protocol/emulation supported

Pioneer POS rear display/customer display supports a few different protocols. The supported protocols are:

- General
- AEDEX
- UTC standard
- UTC Enhanced
- Epson
- CD7220 (CD5220-II)
- PD3000

6.2 Reprogram rear display protocol/emulation

Please obtain the utility to reprogram Rear Display Protocol by contacting PioneerPOS Technical Support.

If you need to re-program the rear display firmware, you may connect the display to COM1/COM2/COM3/COM4 or COM5. After that, run the "PPOSx.EXE" (x stands for version number, for example: "PPOS4.exe") utility. Please follow the steps below when after PPOS program is loaded:

1. Enter the Com port that is connected to your rear display (You can choose COM1, COM2, COM3, COM4, or COM5).



2. Please input Command code number for the protocol that you wish to change to at the text filed after the line "Please Input Command Code Number".



3. On the next field, "Please Input Scroll Data (Max 40 Byte for ASCII)", you may leave the field blank or you can type any sentence you would like for the scroll data.



4. When you are ready, click "Write to EEPROM(Y)"



5. A new pop up window will show up. The new emulation is being written to the rear display.



6. You may now verify the new emulation by viewing at the Rear Display.

Section D: Solving problems

Chapter 7: Before working on your system

Before performing repairing/replacement procedure, please make sure that you read the safety information with each system or part. Below are some information that is important to your safety and your system's safety:

[Note] Only authorized technician trained by PioneerPOS should repair this system. Damage due to servicing not authorized by PioneerPOS is not covered by your warranty. Do not try to repair at the component level such as Printed Circuit Board (PCB), LCD Panel Unit, Inverter board, or Power Supply unit because it may cause safety hazard. Modification of PCB such as motherboard may void the warranty that came with the component and the system.

7.1 Record keeping

- 1. Keep a paper to record of serial number/part number of units and any changes you made.
- 2. If you see an error message, write down the exact message on a piece of paper.
- 3. If you have a digital camera, take a picture of the error message on the system. Some issues may be intermittent.
- 4. Use a digital camera to take a picture before disassembling the system or removing parts. You will be able to see how the cables are routed. Record the existing jumper setting and connector settings on your system.

7.2 Protecting your own safety

- 1. Unplug power from AC power source if you need to disassemble the system.
- 2. Protect your own safety with insulating glove.
- 3. **[Warning]** To prevent electric shock, DO NOT open up Power Supply Unit, CRT Monitor Unit.

7.3 Protecting your data

- 1. Make sure that you have backed up important data. You may also create a backup image of your system.
- 2. You may back up important data on a USB Memory Drive.
- 3. If you have important system settings such as password, make sure you keep your password in a safe place.

7.4 Removing power source

- 1. Remove power source before you try to remove any parts.
- 2. Turn off the system and unplug the power from the wall.
- 3. Remove any attached device with power connected to them such as LTP Printer, USB Hubs.

7.5 Electrostatic discharge (ESD)

- 1. **[Caution]** Electrostatic discharge (ESD) could permanently damage the electronic components in your system.
- 2. Always ground yourself with a wrist grounding strap.
- 3. Periodically touch an unpainted metal surface to avoid electrostatic discharge.

7.6 Handling cables and connectors

When you need to disconnect cables at COM Port, LAN port, LTP port, VGA port, Power Connector, or connectors on MSR, do not pull the cable itself. Please remove the connector from the socket carefully. If they have a locking tab (LAN port, COM Port), press and hold the plastic locking tab while removing the connector.

When removing the connector on motherboard, look for the location of "Pin1". Make sure that you put the connector back with the same way before removing it to avoid short circuit. You make take a picture of the original connectors with a digital camera before removing it from the System Board.

7.7 Handing components

When handling CPU, memory, or hard drive, do not touch the connection surface. Hold the component by its edge and do not hold the contact part.

Chapter 8: Common Problems

8.1 No power

Problem description: System could not turn on (no POST screen, System Power Indicator LED is off, no sound from Fan or Hard Drive).

- 1. Make sure that the power cord coming out from the system is plugged in to the power source (electrical outlet). By pass power strips or power extension or UPS (Uninterrupted Power Supply) to verify that the system turns on. Verify that the electrical outlet is working by connecting it to equipment such as a radio.
- 2. Check if the LED light on Power Supply Unit is on. If it is not on, double check the connection of power chord to the Power Supply Unit.



Make sure that the power cord is plugged in to the power supply block completely.



- Check if you have the right power adapter. Power adapter part number are STLH-PSFSP150 or STLH-PSFSP120.
 Make sure that the power connector is plugged in to the power port on I/O panel. Unplug and re-connect the
- +. Intake sure that the power connector is plugged in to the power port on I/O panel. Unplug and re-connect the power connector as required.



5. A defective hard drive my cause the system to not able to boot. Please refer to "Hard Drive Issue"

8.2 "Invalid System Disk" message

Problem description: While the system is booting, you receive the following error message: *Invaid System disk*

Replace the disk, and then press any key

- 1. Double-check the Boot Device Priority under Boot Option in BIOS setup utility.
- 2. Double-check if connectors on hard-drive are connected properly.
- 3. The system may be infected with a boot-sector virus. Run a virus check on the hard drive.
- 4. You may also check if hard drive is detected by pressing F11 when the system is booting up. Make sure that the main hard drive is shown in "Select Boot Device" screen. If hard drive is detected, please try reinstalling or reimaging O/S to the hard drive.

8.3 System keeps restarting

Problem description: System keeps restarting by itself

- 1. If the system keeps booting to windows and keep restarting by itself, please check if you have a virus on the system. You may replace another hard drive. Then, you may check for viruses on the original hard drive.
- 2. If the system keep restarting before it is able to load Operating System, please check if power supply unit is working. If you have another spare power supply unit, please test the system with a spare power supply unit.

8.4 System is on but there is no display on LCD monitor

Problem description: You can hear system boots to OS successfully. You could hear "beeps" when you touch the touch screen panel. The System Power Indicator LED is on. However, the LCD has no display.

- 1. Please shut down the system and restart the system again.
- 2. If you could see POST Screen, the problem may be caused by improper setting in Display Driver. Follow the following steps to get into Window's "safe mode" to uninstall display driver.
 - a. You could switch off the system manually by pressing the on/off button.
 - After that, turn on the system again. Start tapping the F8 key repeatedly.
 [Note: Sometimes computer may display a "keyboard error" message if you begin tapping the F8 key too early. To resolve this issue, please restart the system and try again.]
 - c. You will see a screen with "Windows Advanced Option Menu" with dark background after the boot up screen.
 - d. Please select "Safe Mode" option by using the up/down key
 - e. Then, select "Microsoft Window XP Professional" or your installed Windows operating system if you are given a choice.
 - e. Login to Administrator or any user to get on to Desktop.
 - f. Click "Yes" when you see a Warning Box with message "Windows is running in safe mode..."
 - g. You are now in Safe Mode.
 - h. Please uninstall VGA driver in by uninstalling VGA driver from "Add/Remove Programs" or remove VGA driver from Device Manager.
 - g. Restart the computer and re-install VGA driver again.
- 3. If you could not see POST screen, try to connect an external monitor to the VGA connector on I/O Panel. If you could see display from external monitor, the problem could be caused by defective inverter board or LCD. Please contact PioneerPOS Technical Support.

8.5 Software or POS application/program stops responding

Problem description: Certain running program/POS application stops responding. Operating system is still working.

- 1. Please contact your POS application or program technical support if they freeze up periodically and everything else are working.
- 2. You may use a keyboard and press <ctrl><alt><delete> to go to "Windows Task Manager".
- 3. Click on "Applications" tab.
- 4. Select the program that is not responding.
- 5. Click "End Task". Please understand that when a program stops responding, any work that has not been saved will may be lost when we end a program using task manager.

8.6 Operating system not responding/solid Blue Screen with error message

Problem description: Operating system not responding to touch. You may see a solid blue screen with error message sometimes.

- 1. If the computer stops responding with finger touch, double-check if the problem is caused by touch panel issue. Try to plug in a USB mouse or keyboard to see if you get the system to work. If you verify that it is Touch Panel issue. Refer to the section "Touch Panel: Touch Panel not responding to finger touch".
- 2. Use a digital camera or pen to record any error message. Then, press and hold the power switch for at least 5 seconds. This will shut down the system. Please understand that when a program stops responding, any work that has not been saved will may be lost when we shut down the system.
- 3. Restart the computer again.
- 4. A bad sector on hard drive may cause system to freeze or "Blue Screen" if you are using Windows. Try to use Windows Check Disk to check if your system has a bad sector.

To further diagnose the issue, you may install hard drive's utilities depending on the brand of the hard drive in the system. For example, if you are using Western Digital hard drive, you may use "Data Lifeguard Tools" available at Western Digital Support Website.

Note: PioneerPOS uses Western Digital brand **WD Blue series** for HDD on Cyprus series product. For problem on SSD, contact PioneerPOS Tech Support for troubleshooting process.

Western Digital: Western Digital Data Lifeguard Tools Link: <u>http://support.wd.com/product/download.asp?groupid=606&lang=en</u>

Please contact PioneerPOS CustomerONE team (support@pioneerpos.com) for replacement of hard drive if required.

8.7 Touch panel: Touch position is not accurate

Problem description: Touch position is not accurate.

Note: Only applicable to Resistive type panel. For PCAP (capacitive), contact PioneerPOS CustomerONE team.

If touch position is not accurate, then try launch Touckit utility to re-calibrate by following the steps below:

- 1. Go to Start -> All Programs -> eGalaxTouch -> Configure Utility.
- 2. Click on "Tools" when you need to calibrate.

General	Setting	Hardware	About
lustelle d Terre) 	TA	1
	riscreen controlle		
USB	1540°		
USB Controll	er		
Monitor		Add	Remove
Monitor Mapping		Add	Remove

3. Perform 4 point calibration when you see the calibration screen. Use a touch screen stylus pen or your finger to touch each point for about 1-2 seconds until you hear a "beep" sound. **[Note]** Linearization is not needed for regular use.

eGalaxTouch : USB	Controller				
Edge Compensation General	Setting	Hardware Tools	About		
Embanzation Curve					
4 Points Calibration	4 Points Calibration Do 4 points alignment to match display.				
Clear and orate	Clear lineariza alignment.	tion parameter a	and do 4 points		
Linearization Do 9 points linearization for better touchsc linearity.			etter touchscreen		
Draw Test Do draw test to verify the touch accuracy.			ich accuracy.		
	OK	Cance	el Apply		

Problem description: The cursor on Windows is not activated by finger touch.

Note: Only applicable to Resistive type panel. For PCAP, contact PioneerPOS tech support.

- 1. Try to use a keyboard/mouse to test if the system has lockup problem (system stops responding). If you are able to use keyboard/mouse to move the cursor, go to step 2. If you are not able to use mouse/keyboard to activate cursor, the system may have lockup problem. Restart the computer again.
- 2. Be sure that Touch adapter is detected in touch utility. If touch adapter not detected, press Add on the Touchkit utility screen to add touch adapter.
- 3. Re-install Touchkit utility driver. TouchKit utility driver can be downloaded from PioneerPOS.com.

8.9 Touch panel: Cursor always stay on the edge of the screen

Problem description: The touch active area on one side of the screen is pressed.

- 1. Check for any dirt/dust accumulation on the side of the screen; otherwise re-adjust the touch screen panel.
- 2. Make sure the active are around the touch panel is not pressed/touched by other objects.

8.10 COM port/serial port issue

Problem description: COM port/serial port device not responding

- 1. Check the connection of the device. Make sure the device is connected to the appropriate port.
- 2. Check if the particular port is currently being used by other program/printer.
- 3. Test the COM port with generic printer under Windows.
- 4. Under Device Manager make sure there is no IRQ address conflict

eneral	Port Settings D	river Resources
Z	Communications	Port (COM1)
	Device type:	Ports (COM & LPT)
	Manufacturer:	(Standard port types)
	Location:	Unknown
This If you start	device is working are having proble the troubleshooter.	properly.
This If you start	device is working u are having proble the troubleshooter.	properly.
This If you start	device is working proble u are having proble the troubleshooter.	property.
This If you start	device is working j u are having proble the troubleshooter. usage:	property.

8.11 LTP port issue

Problem description: LTP port device not responding

- 1. Check the connection of the device.
- 2. Make sure that the device is connected to the appropriate port.
- 3. Check if the particular port is being used by other program (make sure that no two printers are using the same port).

8.12 Built-in speaker issue

Problem description: No sound from built-in speaker

- 1. Adjust the Windows volume control by clicking the speaker icon in the lower-right corner of your screen. Be sure that the volume is turned up and that the volume control is not set to "mute".
- 2. Built-in speaker is optional. Check the part number on the FCC label on your system to see if your system is configured with built-in speaker.
- 3. Try to re-install sound driver.

Chapter 9: Troubleshooting Accessories

9.1 Magnetic Stripe Reader (MSR) issue

Problem description: Magnetic Stripe Reader (MSR) cannot read cards.

- 1. Verify the issue by trying to swipe MSR with a different card. Sometimes, the issue may be caused by a defective card.
- 2. Open notepad program and swipe the card in notepad program to test the card. If you still could not read the card, go to step 3.
- 3. Apply keyboard patch, visit below link to download keyboard patch. Link: <u>http://www.pioneerpos.com/download/kbdpatchxp.zip</u>
- 4. Remove the MSR from the terminal and reconnect.

9.2 Rear Display (Customer Display) issue

Problem description: No display on Rear Display, Rear Display does not display correct message

1. Unplug power from Rear Display and re-connect power again. Check if there is any display on the Rear Display.

2. Make sure that the RJ45 COM port/serial port connector coming out of Rear Display unit is fully inserted to the correct COM Port.

- 3. Make sure that the POS application/software setting is set to use the correct com port.
- 4. Double check to ensure no other software or utility is installed on the same com (serial) port, thus creating conflict.
- 4. Refer to **Chapter 8: Using Customer Display/Rear Display** if you need to change the type of emulation on the Customer Display/Rear Display unit.

Section E: System Board description

Chapter 10: System Board Layout



Chapter 11: System Board Jumper Settings

WARNING:

This section is written for TECHNICALLY QUALIFIED PERSONNEL ONLY. Modifying jumper setting to other than manufacturer default setting may result in damages of device. Damages due to customer modification will VOID factory warranty on motherboard and CYPRUS terminal. PioneerPOS will not be responsible for loss and damages on Cyprus terminal and any other devices due to user modification. Call 909-468-9757 option 2 or email support@pioneerpos.com for help.

(Highlighted item indicates factory default setting)

J1: LCD voltage setting

Connector: HEADER 1X3P,S/T,2.0mm,DIP Jumper: MINI JUMPER 2P,2.0MM,F,SMT 1-2 5V

2-3	3V	(default)

J2: INVERTER voltage SEL

Connector: HEADER 1X3P,S/T,2.0mm,DIP Jumper: MINI JUMPER 2P,2.0MM,F,SMT

1-2	12V	(default)
2-3	5V	

J3: INVERTER control SEL

Connector: HEADER 1X3P,S/T,2.0mm,DIP Jumper: MINI JUMPER 2P,2.0MM,F,SMT

1-2	DC control	(default)
2-3	PWM control	

CLRTC

Connector: HEADER 1X3P G/F S/T 2.54MM CHARL Jumper: MINI JUMPER 2P 2.54MM CLOSE C-S

1-2	Normal	(default)
2-3	Clear CMOS	

KB2: KB/MS signal by pass to KB1

Connector: HEADER 2X3P S/T,2.54MM,DIP Jumper: MINI JUMPER 2P,2.0MM,F,SMT

1-2	KB2
3-4	KB2







COM2_DCD: COM2 DCD Jump setting

Connector: HEADER 2X3P G/F 2.0MM BLK S/T Jumper: MINI JUMPER 2P,2.0MM,F,SMT

- T		,	, , , ,
1-2	12V		
3-4	5V		
5-6	DCD		(default)



COM2_ RI: COM2 RI Jump setting

Connector: HEADER 2X4P S/T,2.0mm,DIP Jumper: MINI JUMPER 2P,2.0MM,F,SMT

1-2	12V	
3-4	5V	
5-6	RI2#	
7-8	GND	(default)



COM1_SEL: RS232/RS422/RS485 Jump setting

Connector: HEADER 2X3P G/F 2.0MM BLK S/T Jumper: MINI JUMPER 2P,2.0MM,F,SMT

NA	RS232	(default)
1-2, 5-6	RS422	
1-2, 3-4	RS485	



COM6_DCD: COM6 DCD Jump setting

Connector: HEADER 1X3P,S/T,2.0mm,DIP Jumper: MINI JUMPER 2P,2.0MM,F,SMT

1-2	DCD6	
2-3	3.3V	(default)



J10-J13: Panel ID Selection

Connector: HEADER 1X2P,S/T,2.0MM DIP Jumper: MINI JUMPER 2P,2.0MM,F,SMT



J13	J12	J11	J10	Panel type
Open	Open	Open	Open	640x480_18bit_60Hz
Open	Open	Open	Close	800x480_18bit_60Hz
Open	Open	Close	Open	800x600_18bit_60Hz
Open	Open	Close	Close	1024x600_18bit_60Hz
Open	Close	Open	Open	1024x768_18bit_60Hz
Open	Close	Open	Close	1024x768_24bit_60Hz (default)
Open	Close	Close	Open	1280x768_24bit_60Hz
Open	Close	Close	Close	1280x1024_48bit_60Hz
Close	Open	Open	Open	1366x768_24bit_60Hz
Close	Open	Open	Close	1440x900_48bit_60Hz
Close	Open	Close	Open	1600x1200_48bit_60Hz
Close	Open	Close	Close	1920x1080_48bit_60Hz
Close	Close	Open	Open	1920x1200_48bit_60Hz
Others				Reserved

J20-J22: Boot Display Device

Connector: HEADER 1X2P,S/T,2.0MM DIP Jumper: MINI JUMPER 2P,2.0MM,F,SMT

J22	J21	J20	Boot display
Open	Open	Open	Auto (default)
Open	Open	Close	CRT
Open	Close	Open	HDMI
Close	Open	Open	LVDS
Others			Reserved



[End of document]